





#### Welcome!

Office Hours will start at 2pm and run until 3pm

Please mute your microphone

As time permits, we will respond to questions typed in the chat box, and offline afterwards, as needed

This session will be recorded and made available on the CARLI website both as PDF slides and as a recording, with live links to all referenced resources



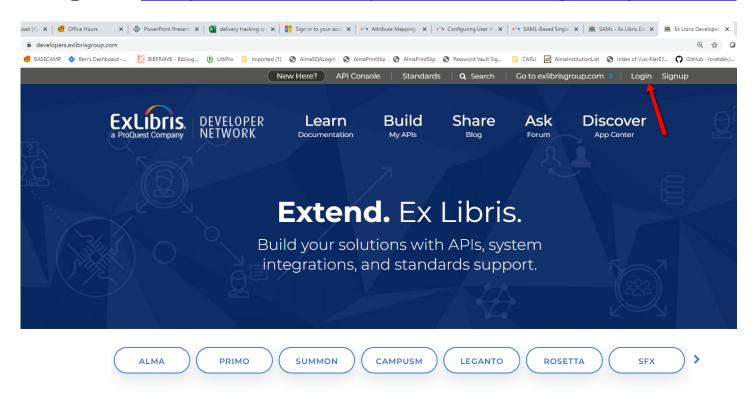
Spine Label Printing, Project Review, and Authentication considerations with Alma.

Ben Grimshaw Project Manager CARLI Open Office Hours: 1/30/2020





# Log in: <a href="https://developers.exlibrisgroup.com/">https://developers.exlibrisgroup.com/</a>

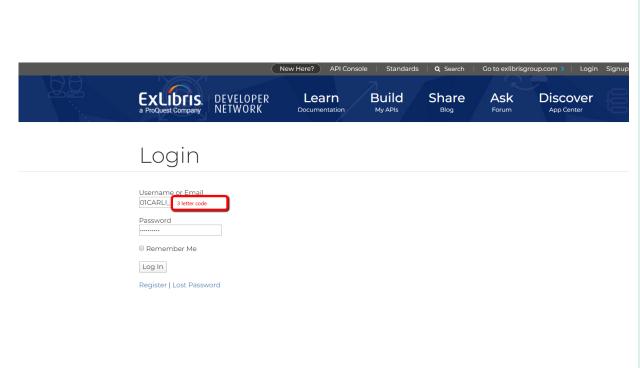


Institutional credentials were delivered with the Test Load but can be resent if needed.

Collaborate and build solutions with the developer community



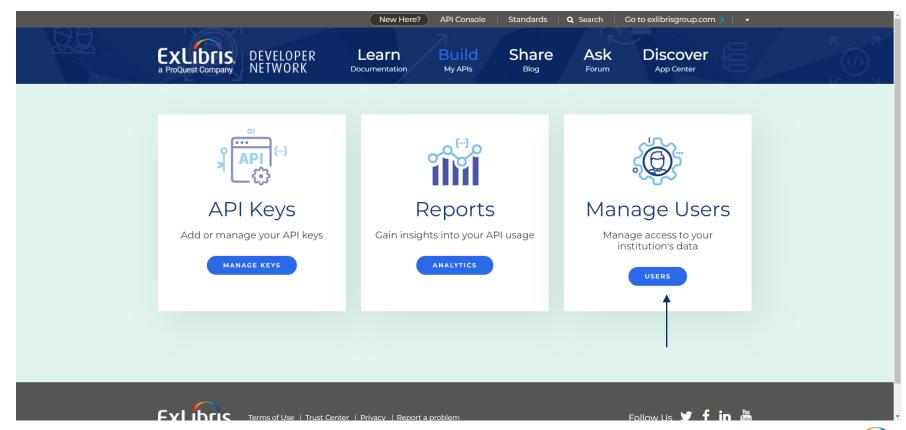
# The first step is to log in with your institutional credentials:





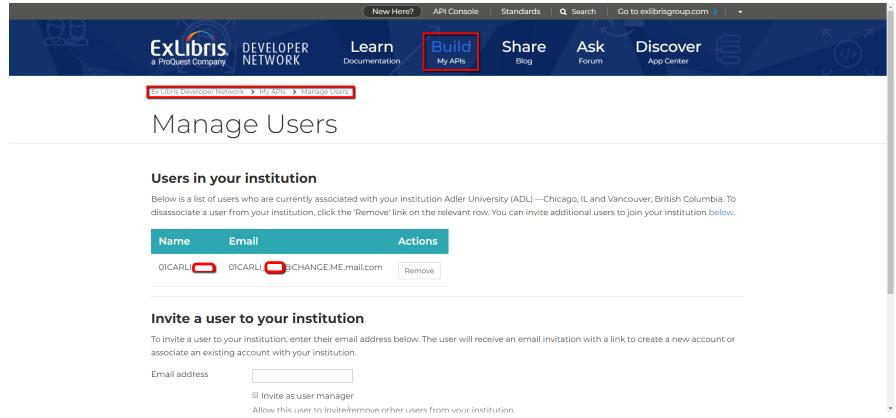


# **Click Build -> Manage users**



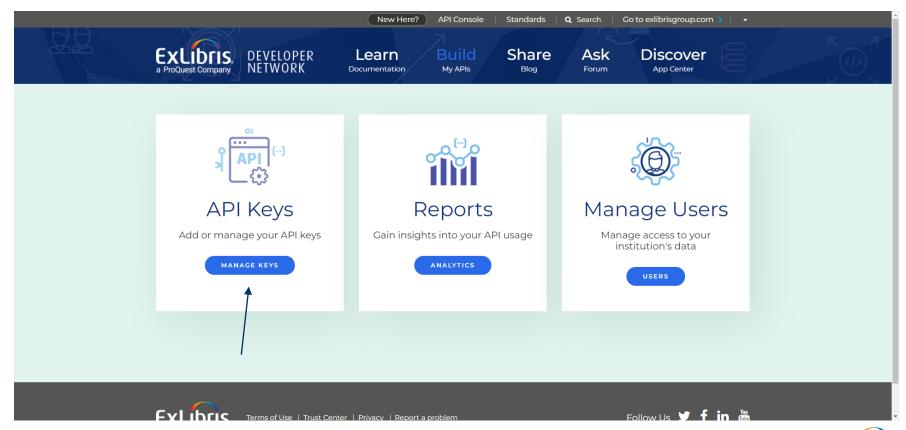


# Invite yourself and additional staff to create accounts





# Now you are ready to create an "API Key"

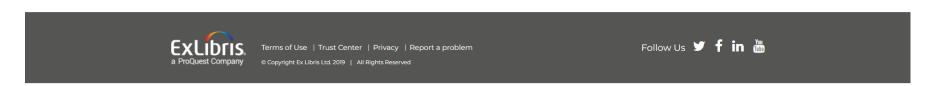




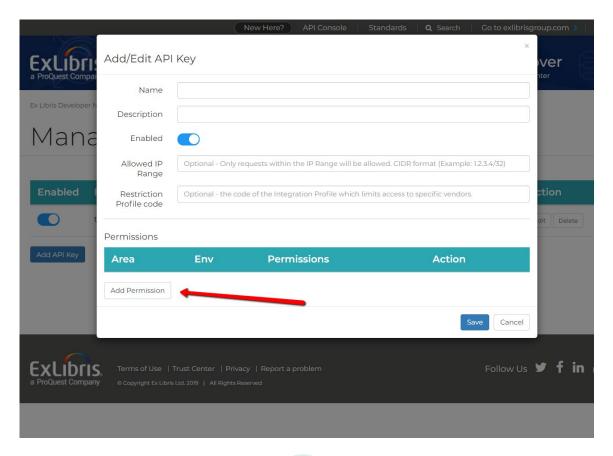
Ex Libris Developer Network > My APIs > Manage API Keys

#### Manage API Keys

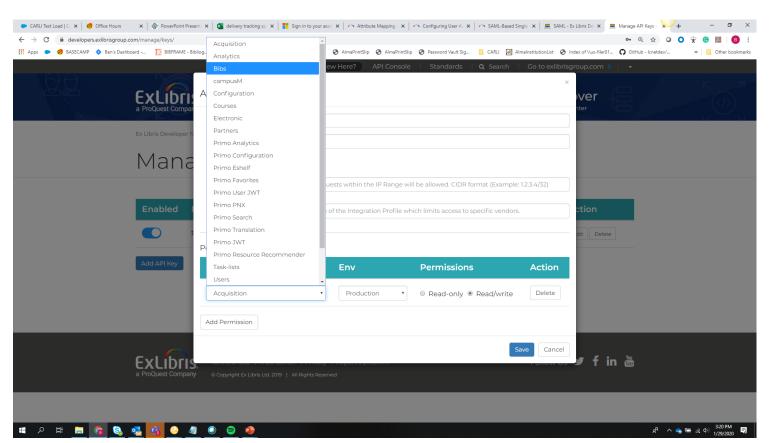




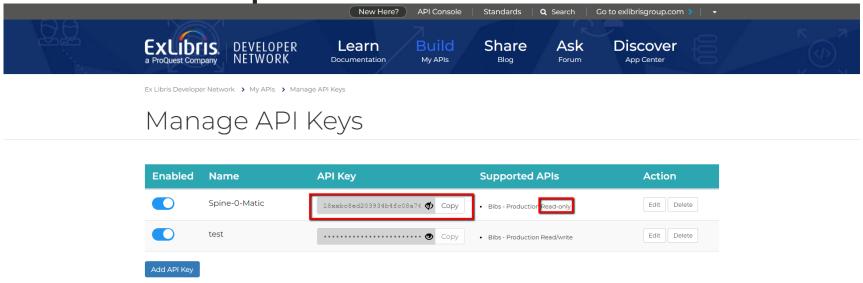


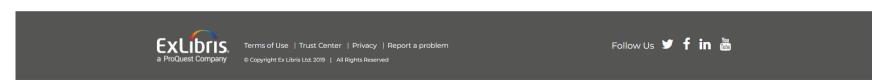




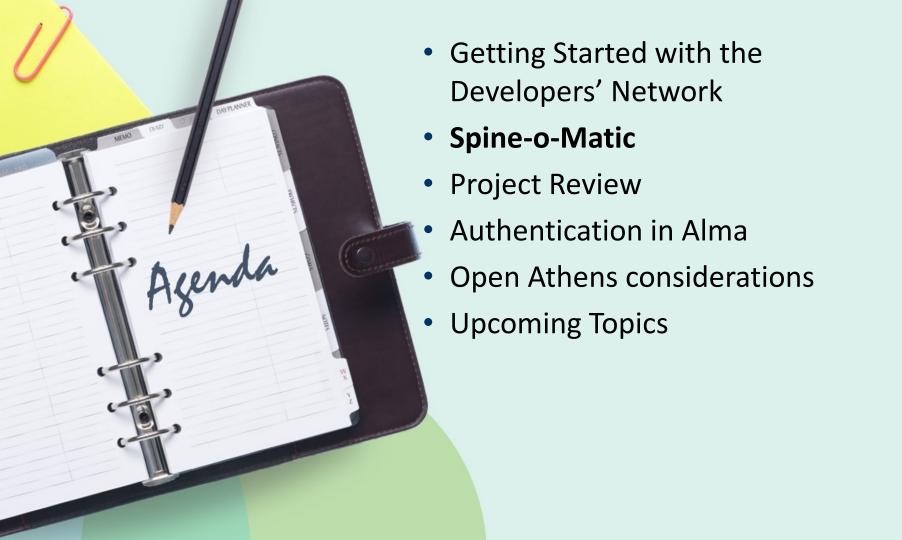


API keys are unique text strings associated with your IZ and has is associated with permission levels.



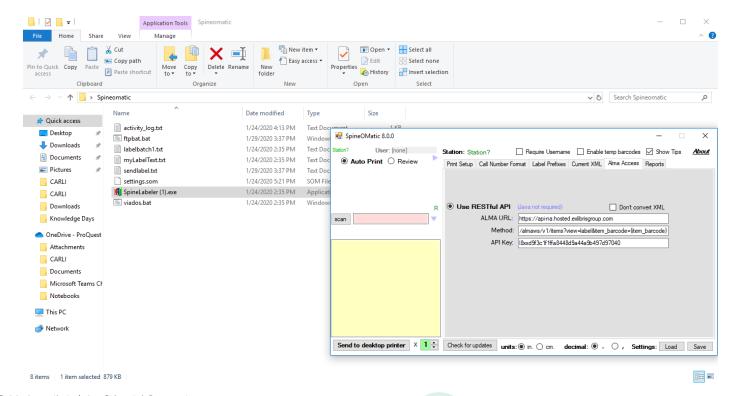






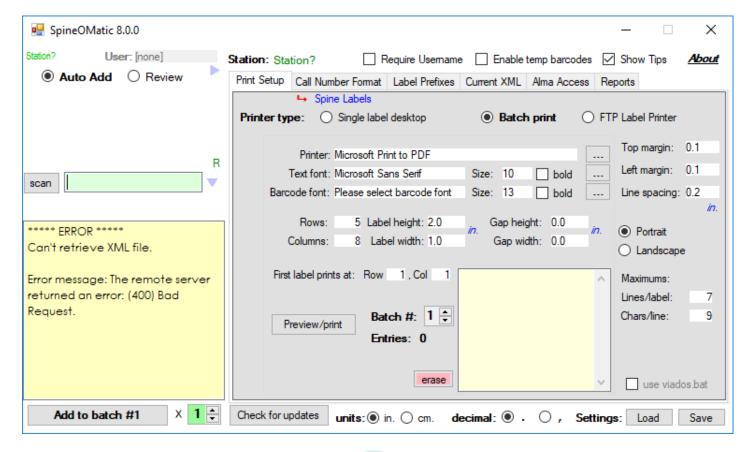
## 1. Install in an empty directory

2. Copy API key and enter the Alma URL in the Alma Access tab: https://api-na.hosted.exlibrisgroup.com



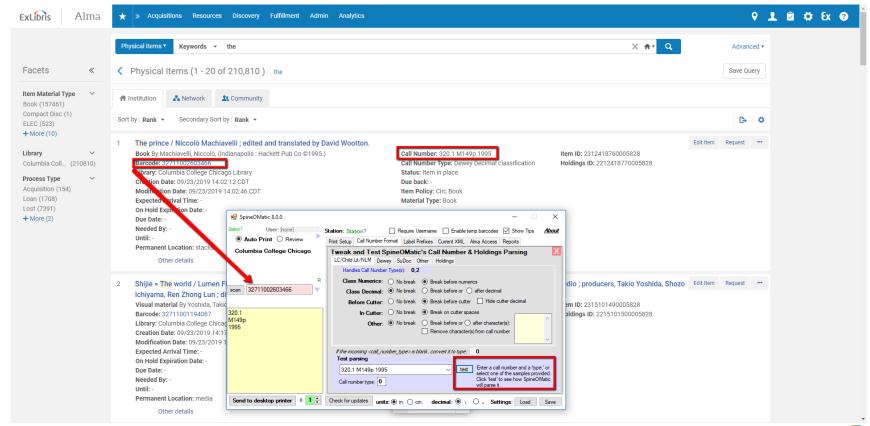


# **Configure your Printer**





# Highly customizable for local policies.



# **Next Steps:**

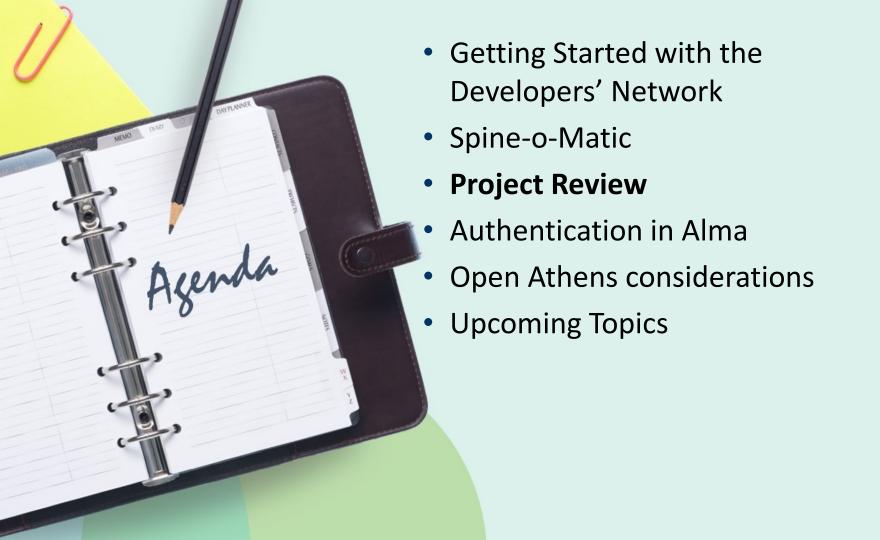
- https://developers.exlibrisgroup.com/blog/spineomatic-label-printingsoftware-for-alma/
- https://github.com/ExLibrisGroup/SpineOMatic
- Test with your Test Load environments
- API keys will persist at go-live.

#### Other options:

https://knowledge.exlibrisgroup.com/Alma/Product Documentation/010Alma Online Help (English)/040Resource Management/080Configuring Resource Management/120Configuring the Label Printing Tool

Receipt Printers: <a href="https://developers.exlibrisgroup.com/blog/browser-extensions-to-print-alma-loans-receipts/">https://developers.exlibrisgroup.com/blog/browser-extensions-to-print-alma-loans-receipts/</a>





#### PROJECT MILESTONES: TEST LOAD AND CUTOVER

Milestones	Date
Submit Test Load Data Inputs	July-September 2019
Deliver Alma Test Load	October 2019
Deliver PrimoVE Test Load	October 2019
Test Load Period: Authentication, User Management, configuration and "Day 1" integrations	October 2019 – April 2020
Production Load inputs due	May 2020
Alma Production Load (also known as "Cutover")	June 2020
Data Checking and Fulfillment Reload	June 2020
Go-Live	June 24, 2020





# Along with the Alma and Primo VE software, Ex Libris provides:

- •Alma online self-paced training
- •Premium migration from Voyager to Alma Includes acquisitions, course reserves
- •Primo VE implementation with Alma
- •Link resolver migration to Alma
- Alma workshops
- •Third Party integrations setup support

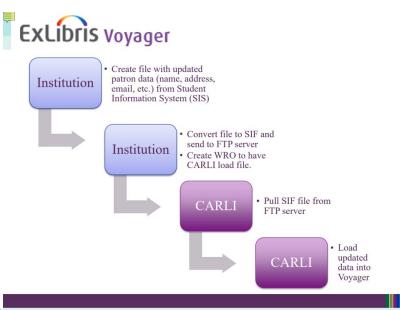
E.g., Connections to student information systems, authentication services, self-check machines, external cataloging clients, and financial systems

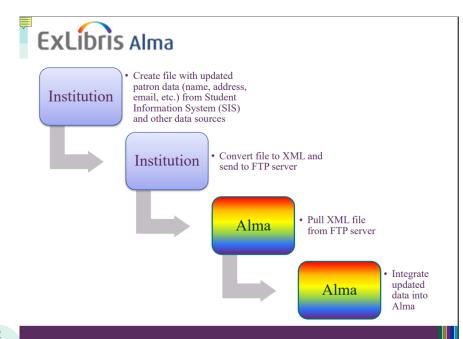
- In October, each institution will receive a full test environment containing both Alma and Primo VE and all of your "real" data.
- From October-April you will work with CARLI and Ex Libris to test your data, train your staff, integrate 3<sup>rd</sup> party tools, review migration inputs and prepare your staff and users for the move to Alma and Primo VE.
- Integrations with institutional IT involvement: Authentication, SIS (User information Systems), financial, and printing must be set up and tested during this time.
- The Test Load is an opportunity to test "what would happen if..." with empirical results. Perfection is nice, but not our goal.



# November 21, 2019 Office hours

https://developers.exlibrisgroup.com/alma/integrations/user-management/sis/ https://knowledge.exlibrisgroup.com/Alma/Product Documentation/010Alma Online Help (English)/090Integrations with External Systems/050User Management/010Student Information Systems





# Synchronization via SIS is the foundation for Authentication

- Determine if the required data is located in your SIS or another institutional system
- Create / define unique patron identifier
- You can work independently if you are so inclined. There are many sources of documentation and you can reach out to us as needed. Nothing to stop anyone with starting to work with their test system.

# N

#### Milestones

- Working with Pilots:
  - Now January
- CARLI Refines Documentation: January
- Ready for Testing SIS Implementation at all institutions: January March



#### **Priorities for the Test Load Period**

- SIS and Authentication are the <u>two top priorities</u> for a successful golive. These ensure your patrons are able to make *requests* for physical items and *access* full-text electronic resources.
- Additional integrations you are currently using with Voyager should also be prioritized and verified as working with your Alma environments before the Technical and Configuration Freezes this summer.
- https://developers.exlibrisgroup.com/alma/integrations/videos/

https://knowledge.exlibrisgroup.com/Alma/Product Documentation/ 010Alma Online Help (English)/090Integrations with External Systems



# This unique patron identifier in user records is the "match point" between Alma and your Authentication system.

- Determine if the required data is located in your SIS or another institutional system
- Create / define unique patron identifier
- You can work independently if you are so inclined. There are many sources of documentation and you can reach out to us as needed. Nothing to stop anyone with starting to work with their test system.

#### Milestones

- Working with Pilots: Now – January
- CARLI Refines Documentation: January
- Ready for Testing SIS Implementation at all institutions:

  January March





 Getting Started with the Developers' Network

Spine-o-Matic

Project Review

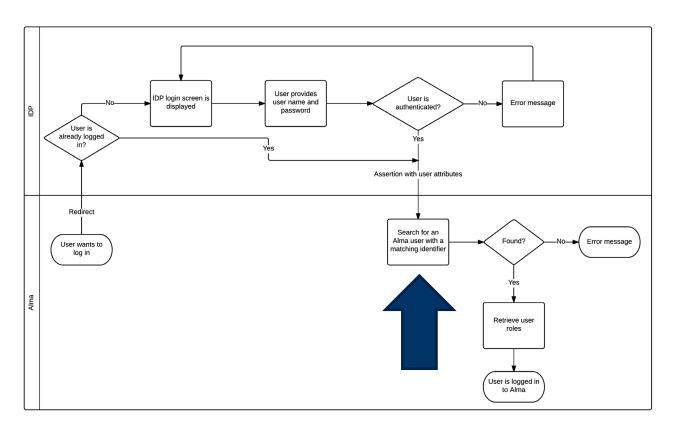
Authentication in Alma (nontechnical)

Open Athens considerations

Upcoming Topics

# Alma is only searching for a matching identifier for the user

https://developers.exlibrisgroup.com/alma/integrations/user-management/authentication/inst\_idp/saml/



For Primo VE
the same
process is
happening but
Alma is only
searching for a
valid Patron
Role.

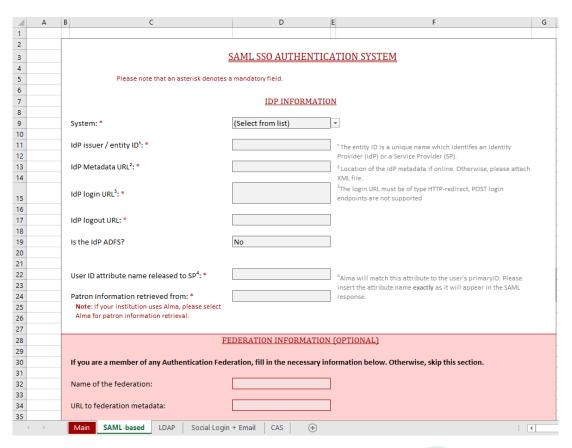


# The Alma authentication integration establishes secure communication between the IdP and Alma and can be configured by our infrastructure team





# Ex Libris form for those not selecting OpenAthens.



- If you will retain your current IdP solution our Infrastructure Team's purpose is to establish this integration during the Test Load period after receiving our form with basic information and contact information for your IT department.
- CARLI to distribute this form to you.

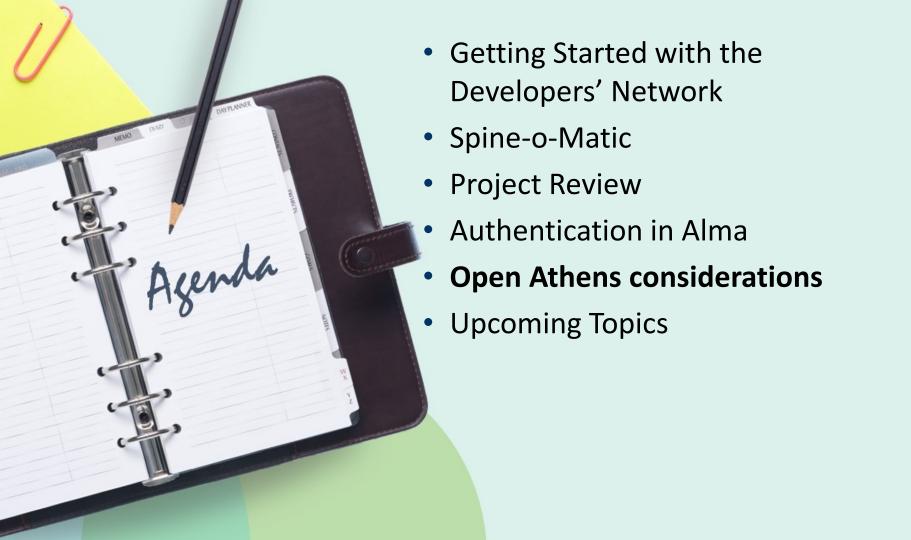


# Integration Testing prior to Tech/Configuration Freeze

- After this integration is complete your staff can sign into Alma with your institutional credentials.
- Primo VE authentication will also be configured and tested.
- We are essentially reversing the Toggle to Internal User process used at Test Load Delivery. <a href="https://www.carli.illinois.edu/products-services/i-share/alma/prepare-useraccounts">https://www.carli.illinois.edu/products-services/i-share/alma/prepare-useraccounts</a>
- This configuration and the security certificates are retained at Go-Live.

  This is how you ensure a smooth go-live for your users.
- In some cases institutions with multiple Identity service Providers (IdP) can be managed in Primo
  VE configuration and if Alma users need to log-on via different authentication services the nondefault profile can be queried with this structured URL:
  https://alma.exlibrisgroup.com/institution/INST\_CODE/SAML/idpCode/{specific SAML
  integration profile code}





# **OpenAthens**

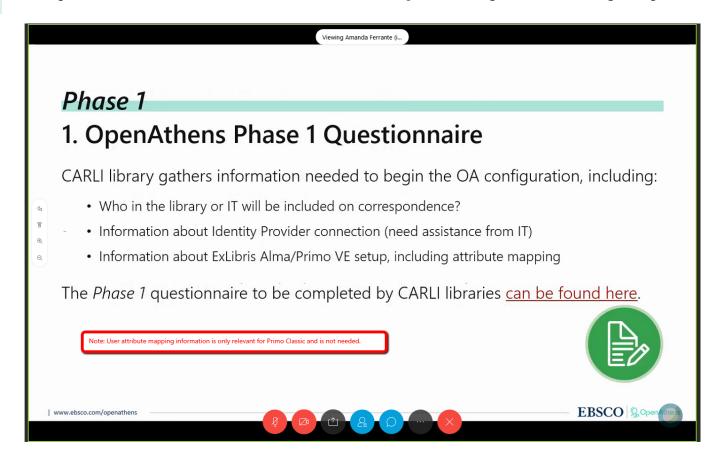
 Will not replace the need for SIS, API or other strategy for updating user records <u>in Alma</u>.

# Unique Features/Opportunities:

- Can serve as a <u>stand-alone</u> IdP service or a <u>federated</u> SAML service connecting to multiple campus systems where needed.
- It ALSO can serve as your Proxy for Full-Text e-resources
- As a proxy it has robust functionality to restrict full-text access to subsets of your users (see also: <a href="Alma inventory management groups">Alma inventory management groups</a>)



## OpenAthens Phase 1 Slide (from yesterday's presentation)



### **Technical documentation**

#### Relevant for any SAML integration:

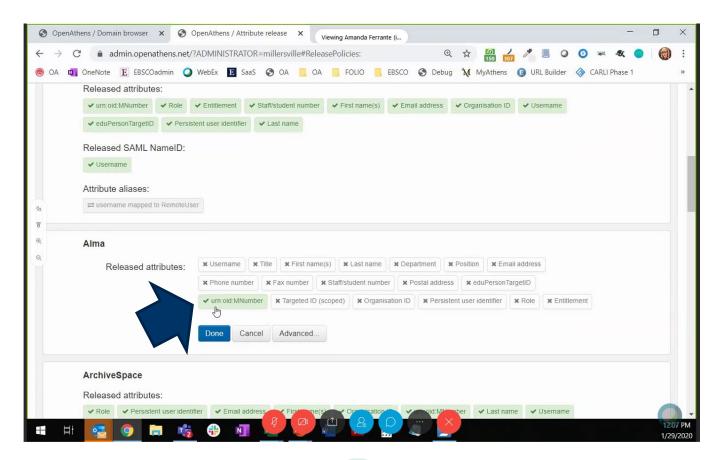
- https://knowledge.exlibrisgroup.com/Alma/Product Documentation/010Alma Online Help (English)/090Integrations with External Systems/060Authentication/020SAML-Based Single Sign-On Sign-Off
- <a href="https://developers.exlibrisgroup.com/alma/integrations/user-management/authentication/inst\_idp/saml/">https://developers.exlibrisgroup.com/alma/integrations/user-management/authentication/inst\_idp/saml/</a>
- <a href="https://knowledge.exlibrisgroup.com/Primo/Product\_Documentation/020Primo\_VE/030A">https://knowledge.exlibrisgroup.com/Primo/Product\_Documentation/020Primo\_VE/030A</a> uthentication Configuration/010Configuring User Authentication for Primo\_VE

#### Not Relevant for CARLI institutions:

 https://knowledge.exlibrisgroup.com/Primo/Product\_Documentation/Primo/Back\_Office Guide/040Primo\_User\_Authentication/070Attribute\_Mapping

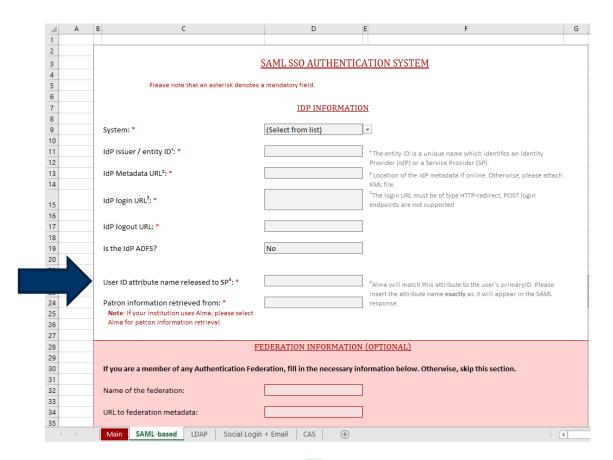


# OpenAthens demo (from yesterday's presentation)



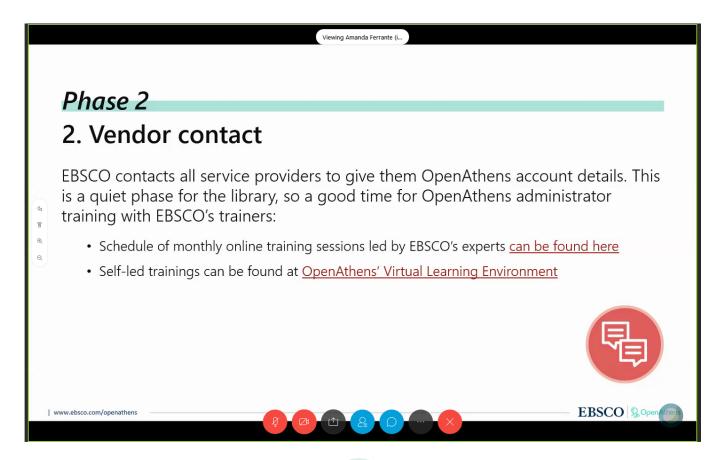


# User ID attribute will usually be the Primary ID in Alma





## OpenAthens Phase 2 Slide (from yesterday's presentation)



### "Phase 2" considerations:

 As a proxy service they are able to facilitate the required step to notify your e-content providers of your new "base URL"

#### PREPARING FOR THE PRODUCTION LOAD

### **Spring 2020**

- Libraries will update migration, P2E and non-SFX link resolver forms
- CARLI prepares final data extracts from Voyager and SFX
- Everyone reviews and plans for cutover schedule, including informing all stakeholders (patrons, campus units, vendors)
- Begin informing content providers of upcoming change to your institution's base URL (for institutions currently using a link resolver)
- Review a *Go-Live Readiness Checklist* with the CARLI and Ex Libris project team prior to cutover start

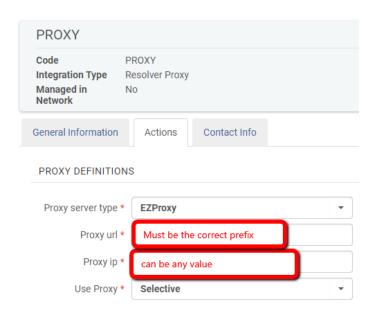
https://<Primo\_domain>/discovery/o penurl?institution=<Alma\_institution \_code>&vid=<view\_code>&

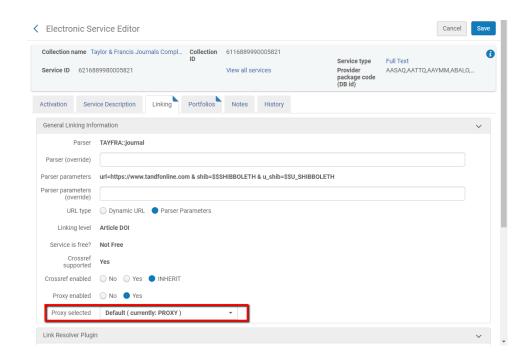
https://knowledge.exlibrisgroup. com/Alma/Knowledge Articles/B ase URL Configuration





# Final note on Proxy



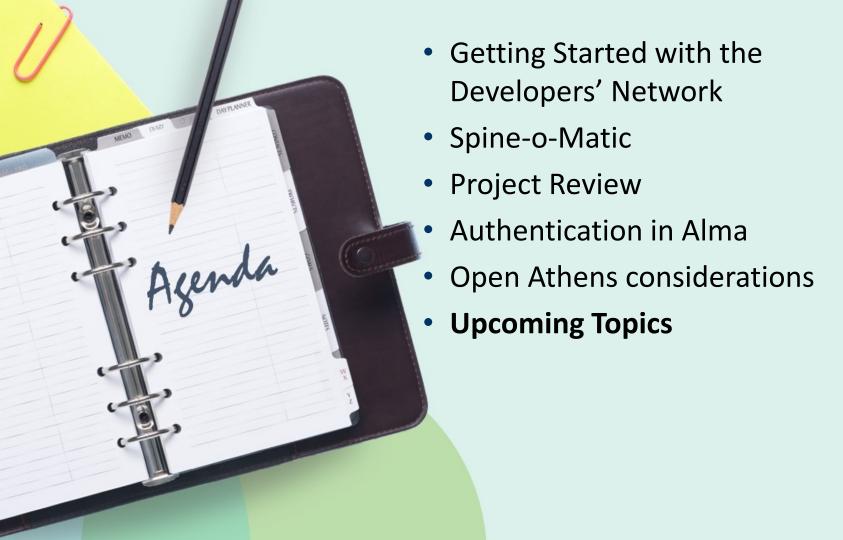


https://knowledge.exlibrisgroup.com/Alma/Knowledge Articles/What is the exact reason why the I P address of their EZProxy server is needed when adding the Proxy to Alma in the Integration Profiles area%3F



### What needs to work?

- To place a Primo VE request:
- 1. User is recognized in the Identity Service Provider (IdP)
- 2. User is recognized by the shared identifier in Alma with a valid patron role.
- To access full-text successfully"
- 1. User is recognized by the IdP
- 2. User identifier matches in Alma
- 3. Proxy is enabled in the electronic service for that resource
- 4. The content provider and the proxy service recognize your right to that resource



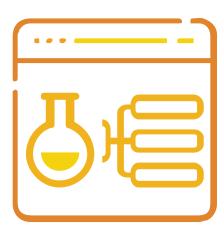
# **February 6: Work Order Department Configuration**

- Reflect on how you are currently processing new items, items in need of repair or other times items are taken from the shelf for staff work.
- Are you currently using pseudo patrons/locations for staff
   work? Identify those and consider transitioning to work order
   departments or statues for these tasks and try it out with your
   items currently on your carts.
- Test Load is the period where you can customize Alma to reflect how your organization actually works. Alma is intimidating but flexible and forgiving with persistent troubleshooting.



# Things to Consider Before the Work Order Presentation:

- Work Orders are useful in situations when an item needs to be taken out of circulation for a short time
- Is the process or workflow required for a situation covered in another functional area of Alma?
  - Missing items
  - Repairing/Preserving Items
  - Lost items
  - Working with Metadata
  - External Resource Sharing Lending services







### **Best Practices**

- Create work order types at the institution level
- If there is one physical department at your institution where all staff are sitting in the same room or area or in close proximity to each other, our recommendation is to use a single department with additional statuses.
- If your institution has different physical departments, we recommend creating distinct work order departments. If each department performs distinct processes, we recommend creating distinct work order types, each with its own statuses.





# Things to Consider

- Do you need multiple work order departments?
- Do you need multiple work order statuses?
- Staffing—do people perform multiple tasks?

### One Work Order Department

Operators can filter according to the status that they perform within the work order department

### Multiple Work Order Departments

Operators may need to scan in and send items to each work order department

Staff may need to change their
"Currently at" location to see items in
other work order departments



# February 13: Reviewing P2E and Link Resolver Data

 We encourage you to review the Oct 3rd presentation on this topic as there will be significant overlap: <a href="https://www.carli.illinois.edu/products-services/i-share/alma/CARLIOfficeHours">https://www.carli.illinois.edu/products-services/i-share/alma/CARLIOfficeHours</a>

### Recommended Processes for Data Clean-up: Post Go Live

#### Link P2E portfolios to CZ Collection (Takes care of LR/P2E duplication!)

- Do everything on the previous 2 slides (add standalone portfolios to a local collection).
- From the collection, click actions >> Link to Community
- Choose your collection
- Specify whether to use your bibs or the CZ bibs



### Recommended Processes for Data Cleanup: Post Go Live

### Remove proxy prefix from P2E portfolio URL

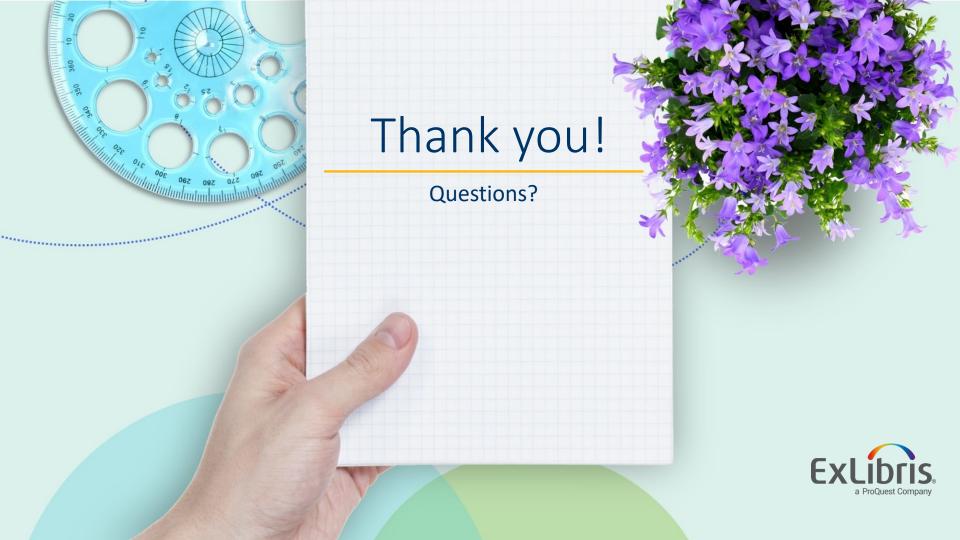
### Clean-up

- Create a set of standalone portfolios
  - ➤ Electronic Portfolio "Is Standalone" equals "Yes"
  - URL contains "http://proxy.institution.edu/login?url=")
  - Save Query
- Run the "Change Electronic Portfolio Information" Job



• Result: EZProxy prefix is removed





# Thank you!

Join us next Thursday at 2pm for another Office Hour

You can always contact CARLI at <a href="mailto:support@carli.Illinois.edu">support@carli.Illinois.edu</a>

