

I-SHARE ALMA PRIMO VE OFFICE HOURS WILL START SHORTLY



*Welcome!*

Office Hours will start at 2pm and run until 3pm

Please mute your microphone

As time permits, we will respond to questions typed in the chat box, and offline afterwards, as needed

This session will be recorded and made available on the CARLI website both as PDF slides and as a recording, with live links to all referenced resources





CARLI

OPEN OFFICE HOURS

7/9/2020

- Alma/Primo VE Monthly Releases followup
- AFN available July 20 for ready institutions
- Checking Electronic Collections, esp. Alexander Street Press
- OCLC Collection Manager July Release Affects Data Sync Publishing
- Open Q&A

## SYSTEM STATUS RESOURCES


When you aren't sure if a problem is unique to you, or one someone has already reported, remember to check the System Status icon and details on the CARLI website, <https://www.carli.illinois.edu/>

The screenshot shows a dark green navigation bar with the text "er education" and "member institutions" on the left. To the right are three colored circles: an orange circle for "I-Share online catalog", a purple circle for "CONTENTdm digital collections manager", and a green circle for "E-Resources Funded Resources". Below this is a "SYSTEM STATUS" section with a green indicator light and the text "All Systems Active: All Systems Active". At the bottom left of the navigation bar is a "LATEST NEWS" section with a RSS icon.



## SYSTEM STATUS RESOURCES

Status updates will be provided and updated as they become available.

**SYSTEM STATUS**  All Systems Active: All Systems Active

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**Alma and Primo VE issues July 6**

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**Monday, July 6, 2020 - 8:59am**

Updated: Tuesday, July 7 at 9:45am

Ex Libris implemented fixes overnight to address all of the problems that CARLI I-Share libraries had reported in Alma and Primo VE. All functionality should be back to normal. Please contact [CARLI support](#) if you have any further problems or questions.

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CARLI has been receiving reports of numerous problems in Alma and Primo VE on Monday, July 6:

- Local Request links not displaying for institutions in which it was enabled in Primo VE
- Item information cannot be expanded in Primo VE and is not displaying
- Holdings field data are not displaying in Primo vE (i.e. 866, other notes fields that have been configured to display like 562 and 563)
- Fulfillment> Scan In Items results in errors in Alma
- Fulfillment> Manage Patron Services (charging) and Fulfillment> Return Items (discharging) results in errors in Alma
- Retrieving a user record through Fulfillment> Manage Patron Services results in errors in Alma
- Online resources may not display properly in Primo VE. This is a known issue after the July Update. Ex Libris states they are currently working on a fix.

We have reported these to Ex Libris and will let you know when we have more information.



- CARLI staff will turn on AFN on July 20 only for institutions that say they are ready
- If your institution is ready to start lending and borrowing via AFN:
  - Send email to [support@carli.Illinois.edu](mailto:support@carli.Illinois.edu) indicating your start date (July 20 or later)
- If you don't know when you will be ready for resource sharing, that's fine, let us know when you can



- Four options as of July 20
  - Neither AFN nor local requesting
  - Local requesting ONLY
  - AFN ONLY
  - AFN and local requesting
- You do not need to start on July 20, you may enable these services on a schedule that works best for your institution



- You must notify your library system (RAILS or IHLS) when you are ready for delivery to resume.
- If your institution is a RAILS member, email: [railsdelivery@railslibraries.info](mailto:railsdelivery@railslibraries.info)
- If your institution is an IHLS member, email: [ihlsdelivery@illinoisheartland.org](mailto:ihlsdelivery@illinoisheartland.org)





- Office Hours on Thursday, July 16 will review AFN processing workflows.
- Link to Office Hours connection info:  
<https://www.carli.illinois.edu/carli-alma-primo-ve-open-office-hours-1>

- Good time for checking your link resolver input against what was activated in Alma at go live:
  - 360 and EBSCO See library's box.com for your input files (see folder “Production Load” or “360 files” )
  - SFX libraries can check their admin modules



## ELECTRONIC COLLECTIONS

- Do “Electronic Collections” search to compare what’s in your link resolver input with what’s actually active:

PACKAGE_NAME	SERVICE_TYPE	ACTIVATE
JSTOR Arts and Sciences I	getFullTxt	Y
JSTOR Arts and Sciences II	getFullTxt	Y
JSTOR Arts and Sciences III	getFullTxt	Y
JSTOR Arts and Sciences V	getFullTxt	Y
JSTOR Arts and Sciences VII	getFullTxt	Y
JSTOR Life Sciences Collection	getFullTxt	Y
JSTOR Mathematics & Statistics Legacy Collection	getFullTxt	Y
Navas Music Library	getFullTxt	Y

Electronic collection ▾ Keywords ▾ jstor\*

Electronic Collections | jstor\*

[Institution](#) [Network](#) [Community](#)

- Check your Box for file  
01CARLI\_XXX\_PQ\_Activations
- Compare this file with your Alma activations.
- Several error possible in electronic collection type, geographic focus or matching.



## ELECTRONIC COLLECTIONS

Electronic Collection Name	Service Type	Electronic Collection Type	Number of portfolios	Interface
American History in Video - Outside North America		Database		Alexander Street
American History in Video - United States		Database		Alexander Street
Art and Architecture in Video - Australia	Full Text	Aggregator package	632	Alexander Street
Art and Architecture in Video - Canada	Full Text	Aggregator package	592	Alexander Street
Art and Architecture in Video - Outside North America	Full Text	Aggregator package	610	Alexander Street
Art and Architecture in Video - United States	Full Text	Aggregator package	679	Alexander Street
Black Thought and Culture	Full Text	Aggregator package	1290	Alexander Street
Coronavirus Research Database		Database		ProQuest
Counseling and Therapy in Video: Volume 1	Full Text	Aggregator package	362	Alexander Street
Criminal Justice and Public Safety in Video - North America	Full Text	Aggregator package	504	Alexander Street
Criminal Justice and Public Safety in Video - Outside North America	Full Text	Aggregator package	452	Alexander Street
Filmmakers Library Online, Volume 1 - North America		Database		Alexander Street
Global Newsstream	Full Text	Selective package	2806	ProQuest
Health and Society in Video - Australia	Full Text	Aggregator package	1042	Alexander Street
Health and Society in Video - Canada	Full Text	Aggregator package	1080	Alexander Street
Health and Society in Video - Outside North America	Full Text	Aggregator package	1074	Alexander Street
Health and Society in Video - United States	Full Text	Aggregator package	1106	Alexander Street
Nursing Assistant Education in Video	Full Text	Aggregator package	58	Alexander Street
Nursing Education in Video - All Titles	Full Text	Aggregator package	94	Alexander Street
Nursing Education in Video, 2013	Full Text	Aggregator package	29	Alexander Street
Psychological Experiments Online (Text)		Database		Alexander Street
Psychological Experiments Online (Video) - Australia		Database		Alexander Street
Psychological Experiments Online (Video) - Canada		Database		Alexander Street
Psychological Experiments Online (Video) - China		Database		Alexander Street
Psychological Experiments Online (Video) - Outside North America		Database		Alexander Street
Psychological Experiments Online (Video) - United States		Database		Alexander Street
Women and Social Movements in the United States, 1600-2000	Full Text	Aggregator package	6178	Alexander Street

- July 7 Collection Manager Updates Affect Data Sync Publishing:

[https://help.oclc.org/Metadata\\_Services/WorldShare\\_Collection\\_Manager/Release\\_notes/2020\\_Release\\_notes/085WorldShare\\_Collection\\_Manager\\_release\\_notes\\_July\\_2020](https://help.oclc.org/Metadata_Services/WorldShare_Collection_Manager/Release_notes/2020_Release_notes/085WorldShare_Collection_Manager_release_notes_July_2020)

- Changes to Matching
    - \*requires initial evaluation by testing partners
  - More Detailed Reporting
  - New Formats
  - Faster Processing
- During the evaluation of these updates, your Data Sync Collections will process with the old Collection Manager settings.

## PLEASE REVIEW THE GO-LIVE READINESS CHECKLIST

- Ex Libris wants each I-Share library to complete a “Go Live Readiness Checklist”
- This is not a test or certification; it is an opportunity to tell Ex Libris how things are going for your institution
- Please complete one per institution and place it in your Box folder by July 31, if possible
- [https://www.carli.illinois.edu/sites/files/files/CARLI\\_Alma%20PrimoVE\\_GoLive\\_Readiness\\_Checklist\\_200428.docx](https://www.carli.illinois.edu/sites/files/files/CARLI_Alma%20PrimoVE_GoLive_Readiness_Checklist_200428.docx)

# QUESTIONS





*Thank you!*

Join us next Thursday at 2pm for another Office Hours —  
Focusing on AFN processing workflows.

We will continue to be using Zoom going forward and the CARLI  
calendar has connection instructions!

You can always contact CARLI at [support@carli.illinois.edu](mailto:support@carli.illinois.edu)

- Updates to Alma and Primo VE are applied monthly by Ex Libris the first Sunday of the month:
  - July 5, 2020
  - August 2, 2020
  - September 6, 2020
  - October 4, 2020
  - November 1, 2020
  - December 6, 2020
- Work typically occurs between 2:00am-3:00am Central time.
  - Access to your environment may be unavailable during the time of installation.



## LINKS RELATED TO MONTHLY RELEASES

- **Release Schedule:**  
[https://knowledge.exlibrisgroup.com/Alma/Release\\_Notes/Release\\_and\\_Maintenance\\_Schedule](https://knowledge.exlibrisgroup.com/Alma/Release_Notes/Release_and_Maintenance_Schedule)
  - Sandboxes are updated two weeks before Production for testing.
- **Alma Release Notes:**  
[https://knowledge.exlibrisgroup.com/Alma/Release\\_Notes/2020/Alma\\_2020\\_Release\\_Notes](https://knowledge.exlibrisgroup.com/Alma/Release_Notes/2020/Alma_2020_Release_Notes)
- **Primo VE Release Notes:**  
[https://knowledge.exlibrisgroup.com/Primo/Release\\_Notes/002Primo\\_VE/2020/010Primo\\_VE\\_2020\\_Release\\_Notes](https://knowledge.exlibrisgroup.com/Primo/Release_Notes/002Primo_VE/2020/010Primo_VE_2020_Release_Notes)
- **Ex Libris System Status Page:** <https://status.exlibrisgroup.com/>
  - Sign up for email updates on this page by clicking the envelope icon
  - CARLI I-Share environments are ALMA NA06 and PRIMO VE NA06

Alma NA06



Primo VE NA06

