



Welcome!

Office Hours will start at 2pm and run until 3pm

Please mute your microphone to cut down on background noise

As time permits, we will respond to questions typed in the chat box, and offline afterwards, as needed

This session will be recorded and made available on the CARLI website both as PDF slides and as a recording, with live links to all referenced resources



CARLI

OPEN OFFICE HOURS

7/30/2020

- Ex Libris wants each I-Share library to complete a “Go Live Readiness Checklist”
- This is not a test or certification; it is an opportunity to tell Ex Libris how things are going for your institution
- Please complete one per institution and place it in your Box folder by July 31, if possible
- https://www.carli.illinois.edu/sites/files/files/CARLI_Alma%20PrimoVE_GoLive_Readiness_Checklist_200428.docx

- Setting up the ILLINET libraries in Alma is on our list of “Areas of future work in Alma and Primo VE.”
 - <https://www.carli.illinois.edu/products-services/i-share/alma/work-in-progress>
- ILLINET libraries- Phase 1- Discharging: Complete
 - I-Share Libraries should now be able to discharge (aka “return”) material that is checked out to ILLINET libraries.
- ILLINET libraries- Phase 2- Charging: In Process
 - We’re working on the set-up to allow ILLINET libraries to place requests and check accounts in Primo VE.
 - ILLINET library accounts are not yet ready for I-Share libraries to use as part of daily workflows.
 - ILLINET library staff have not yet been contacted with new procedures.

- Ex Libris will apply the August release to Alma and Primo VE on Sunday August 2
- Release notes are available at

https://knowledge.exlibrisgroup.com/Alma/Release_Notes/2020/Alma_2020_Release_Notes

- We will be moving to premium sandboxes in August
- The current generic sandboxes will be completely replaced
- If you have work in progress there, please complete it by August 6
- There will be a week or so during the transition to premium sandboxes while we don't have any sandbox access
- More details coming soon

- CARLI now has a form on the website for reporting response time problems in Alma or Primo VE:
<https://go.illinois.edu/IShareResponseTime>
- Ex Libris will be installing an update to address response time on August 9

- No Open Office Hours next week (August 6)
- Move to twice a month starting on August 13
 - Second and fourth Thursday of each month, still 2-3pm CT
 - Connection details are in the CARLI web calendar
- Updated Zoom connection information starting August 13
 - See events on the CARLI Calendar for details



Thank you!

No Office Hours next week

Join us Thursday, August 13 at 2pm for another Office Hours —

We will continue to be using Zoom going forward and the CARLI calendar has connection instructions!

You can always contact CARLI at support@carli.illinois.edu