



*Welcome!*

Office Hours will start at 2pm and run until 3pm.

Please mute your microphone.

As time permits, we will respond to questions typed in the chat box, and offline afterwards, as needed.

This session will be recorded and made available on the CARLI website both as PDF slides and as a recording, with live links to all referenced resources.



CARLI

CARLI/SHARE OFFICE HOURS

OPEN Q&A

APRIL 22, 2021

## Agenda – 4/22/2021

- Announcements
- Reminders and upcoming Alma/Primo VE events and learning opportunities  
See <https://www.carli.illinois.edu/calendar> for CARLI events
- Participant Q & A



## Announcements/Reminders

- Alma/Primo Downtime May 29-30
  - Ex Libris moving the data center
    - More information FAQ: [https://knowledge.exlibrisgroup.com/Cross-Product/Knowledge\\_Articles/Data\\_Center\\_Migration\\_\(Moses\\_Lake\\_Data\\_Center%2C\\_DC\\_01\)\\_FAQ](https://knowledge.exlibrisgroup.com/Cross-Product/Knowledge_Articles/Data_Center_Migration_(Moses_Lake_Data_Center%2C_DC_01)_FAQ)
  - Ex Libris Hosting Webinar April 26 about the Data Center Move and Downtime. [Register Link](#)
  - Data Center Migration Recommendations: [https://knowledge.exlibrisgroup.com/Cross-Product/Knowledge\\_Articles/Planning\\_for\\_Ex\\_Libris\\_Data\\_Center\\_migration\\_or\\_other\\_scheduled\\_downtime](https://knowledge.exlibrisgroup.com/Cross-Product/Knowledge_Articles/Planning_for_Ex_Libris_Data_Center_migration_or_other_scheduled_downtime)



## Announcements/Reminders

- **User Loan Counts at Other I-Share Libraries report**
  - New report shared in your xxxftp directory on files.carli.Illinois.edu
  - Report lists which of your users have loans at other I-Share libraries.
    - Report contains the user's name, primary ID, Institution they have loans at, number of loans at that Institution, and user's expiration and purge date.
  - New copy each day at Noon, containing data from 6pm the previous day.
  - Useful for tracking soon to graduate patrons, as well as patrons that have expired for other reasons.



## Upcoming Office Hours

### May 13, 2021 “Lab Reports”

- We want to hear from you!
- Short 3-5 minute reports on a problem & solution in Alma or Primo VE.
- Submit your topic ideas by May 12 to [support@carli.illinois.edu](mailto:support@carli.illinois.edu)





## Technical Services Q & A

Gather with CARLI staff and your technical services colleagues to discuss Alma technical services topics, from acquisitions and cataloging workflows for physical resources to electronic resources management:

- Wednesday 4/28 @ 10- <https://www.carli.illinois.edu/tech-services-qa-2021-04-28>
- Wednesday 5/12 @ 10- <https://www.carli.illinois.edu/tech-services-qa-2021-05-12>
- Wednesday 5/26 @ 10- <https://www.carli.illinois.edu/tech-services-qa-2021-05-26>

Recordings are posted on the “Physical Resource Management - Cataloging and Acquisitions” page:

<https://www.carli.illinois.edu/products-services/i-share/physical-res-man>



## Let's Talk about Fulfillment (I mean Alma, not life's purpose)

For the opportunity to talk with CARLI staff and your CARLI library colleagues about Alma Fulfillment and Automated Fulfillment Network workflows, known issues, and Q & A:

- Friday 5/07 @ 2- <https://www.carli.illinois.edu/lets-talk-about-fulfillment20210507>
- Tuesday 5/18 @ 10:30- <https://www.carli.illinois.edu/lets-talk-about-fulfillment20210518>

Notes are posted in the calendar event for past sessions.







## ELUNA – Ex Libris User Group of North America Conference Online

- Registration is Open for General Sessions
  - <https://el-una.org/meetings/eluna-2021-annual-meeting-online/>



## CARLI's Alma and Primo VE Known Issues Page

- Located under Products & Services> I-Share Documentation> Alma and Primo VE Known Issues
- <https://www.carli.illinois.edu/products-services/i-share/alma-primo-ve-known-issues>

## Ex Libris Idea Exchange

<https://ideas.exlibrisgroup.com/>

- The Ex Libris Idea Exchange allows library staff at institutions using Ex Libris products to:
  - Share ideas for enhancement/development.
  - Vote to support your favorite user-submitted ideas.
  - Add comments to provide weight and additional use cases to your favorite user-submitted ideas.
- Any and all library staff members at your institution can have their own individual account.
- Please read the [FAQ](#) and [Guidelines](#) before you begin.
- The CARLI Office, and your CARLI Library Colleagues, may periodically send announcements for ideas they'd like you to consider supporting.



# Questions?

**Join us May 13, 2021  
at 2pm for another Office Hour.**

**Contact CARLI at [support@carli.illinois.edu](mailto:support@carli.illinois.edu)**

