

Instrument 11
Laptop circulation – Satisfaction Survey

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Undergraduate _____ Graduate _____ Dept _____
Faculty _____ Staff _____

How easy was the process of getting the laptop?

1. easy
2. not quite
3. difficult

How is the quality and set up of the laptop?

1. excellent
2. OK
3. not very good

Would you recommend others to use this service? Yes _____ No _____

How can we improve this service?

Source: Nestor L. Osorio, NIU Libraries staff member (2017-18).
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